

NeuroFlow for Health Plans

Delivering whole-person health is critical to improving outcomes and reducing total cost of care. NeuroFlow enables your organization to equalize behavioral and physical health care within your population health management while getting members to the right level of behavioral healthcare for their needs.



50%

With depression go undiagnosed in a healthcare setting¹

57%

Of total healthcare costs come from individuals with a behavioral health condition²

55%

Increase in ED utilization for BH conditions such as anxiety, depression, or stress reactions³

NeuroFlow Offers Modular Technology and Services to Integrate Behavioral Health Care Across All Lines of Business

- ✓ Identify and provide digital support for those with underlying behavioral health conditions
- ✓ Enable your care teams to be **more effective and efficient** in managing behavioral health
- ✓ Improve performance on quality measures through **increased care coordination and member engagement**
- ✓ Assess rising risk members in real time and connect them to appropriate levels of support, including **suicide prevention**
- ✓ Activate **Medicaid and Medicare** populations to drive better outcomes and lower costs
- ✓ Facilitate **payor-provider collaboration** to deliver on the promise of better outcomes

The Platform Empowering Healthcare to Solve the Mental Health Crisis

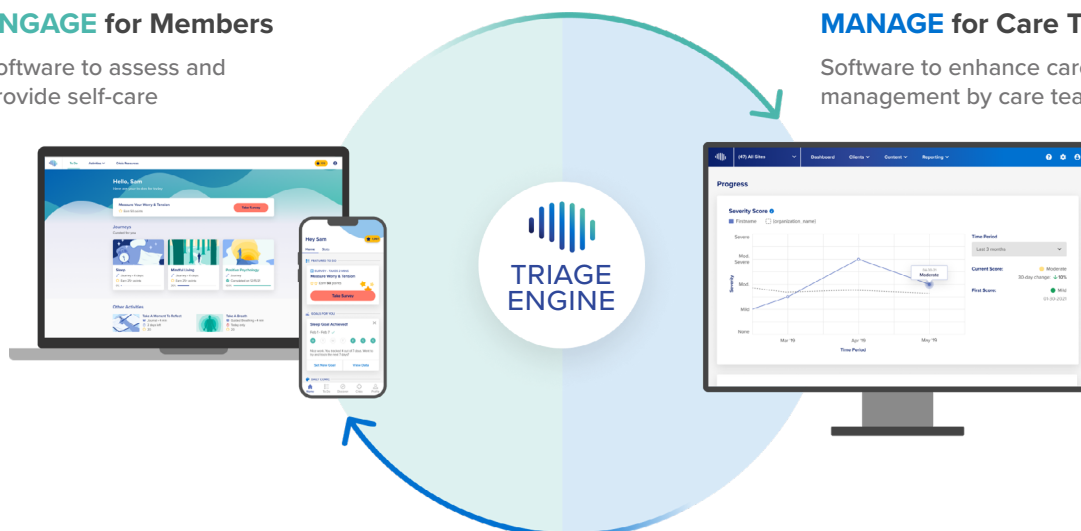
NeuroFlow's technology platform combines consumer engagement and care management software. These two solutions create a feedback loop that supports member wellbeing while integrating behavioral health into care management at scale.

ENGAGE for Members

Software to assess and provide self-care

MANAGE for Care Teams

Software to enhance care management by care teams



ENGAGE for a Best-in-Class Member Experience

- Validated assessments delivered digitally
- Trackers for sleep, activity, mood, stress, and pain
- Individually tailored content based on risk level, spanning from wellness content to dCBT
- Configurable content and resources
- Embedded rewards platform
- Support for Social Determinants of Health
- Automated referrals to BH specialists

MANAGE for Behavioral Health Monitoring and Decision Support

- AI-Powered severity score algorithms to match members to the right level of care
- Natural Language Processing (NLP) for suicide prevention
- Population-wide risk stratification
- Automated caseload prioritization
- Care team alerts for at-risk members
- Clinical decision-making support
- Self-service reporting and analytics
- Integration with existing care management software
- NeuroFlow Response Services for outreach to at-risk members
- Full support for behavioral collaborative care rollouts

NeuroFlow's Referral Network

Increase Access to Care Through NeuroFlow's Referral Network of Behavioral Health Partners



Brightside Health



Marvin



Payor-Provider Integration

Extend NeuroFlow capabilities to your provider network, expanding the member feedback loop and supporting value-based contracts



40%

of users with depression with an initially-clinical PHQ score experienced a **50%+ reduction** within 4-8 months

57%

of users with anxiety with an initially-clinical GAD score experienced a **50%+ reduction** within 4-8 months

34%

decrease in ED Utilization

90%

of users would recommend NeuroFlow to others

Supporting 15M+ Individuals Spanning Hundreds of Healthcare and Government Organizations



1 AHIP - "Integrating Behavioral Health and Primary Care" February 2022

2 Milliman - "How do individuals with behavioral health conditions contribute to physical and total healthcare spending" August 2020

3 HCUP - "Trends in Emergency Department Visits Involving Mental and Substance Use Disorders" December 2016